

Application Serial No.: 09/578,156 Attorney Docket No.: 019287-0317293

Reply to Office Action mailed Aug. 22, 2006

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(S): Lundy LEWIS

CONFIRMATION NO.:

SERIAL NUMBER: 09/578,156

EXAMINER: Jeffrey R.

Swearingen

FILING DATE: May 23, 2000

ART UNIT: 2145

For:

METHOD AND APPARATUS FOR EVENT CORRELATION IN SERVICE LEVEL

MANAGEMENT (SLM)

RESPONSE TO FINAL OFFICE ACTION

Mail Stop After-Final

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In response to the Final Office Action mailed August 22, 2006, please amend the above- identified application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 12 of this paper.

It is not believed that extensions of time or fees for net addition of claims are required beyond those that may otherwise be provided for in documents accompanying this paper. However, if additional extensions of time are necessary to prevent abandonment of this application, then such extensions of time are hereby petitioned for under 37 C.F.R. § 1.136(a), and any fees required therefore (including fees for net addition of claims) are hereby authorized to be charged to our Deposit Account No. 033975 (Ref. No. 019287-0317293).